

# Workshop agenda

## Tuesday, October 8

### *Sharing lessons learned from natural crises*

- 09:00 | Welcome to the workshop  
Univ.-Prof. Dr. Peter Vitouch, Chairman of the Research Institute of the Red Cross, Austria
- 09:10 | Introduction: ELITE consortium and the workshop participants
- 09:20 | Aim and objectives of the ELITE project  
José M. Sarriegi, TECNUN (ELITE project coordinator)
- 09:30 | What is a Community of Practise?  
Josune Hernantes, TECNUN
- 09:45 | What is the “living” document and how can this tool benefit your organization?  
Presentation of current prototype and classification criteria  
Josune Hernantes, TECNUN & Bénédicte Goujon, THALES
- 10:15 | Coffee break 1
- 10:30 | Hands on – Living document prototype testing: What works and what doesn't?
- 11:30 | Summary by the group leaders (by Josune, Sarri and Bénédicte)
- 11:45 | Oral presentations from end-users (10-15 minutes each)  
Moderator: Stewart Kowalski, GUC
- 14:15 | Group discussions 2: Identify problem areas
- 15:30 | Coffee break 2
- 15:45 | Oral presentations from end-users (10-15 minutes each)  
Moderator: Rikus van Santen, ISAR Germany  
Luca Rossi, Civil protection, Italy – “Flood risk management in Italy”  
Iñigo Ansola Kareaga, Director General, Basque Water Agency, Spain  
Jyri Silmäri, Rescue Chief Etelä-Savon Pelastuslaitos / South-Savo Regional Fire Service,  
Finland – “iNEMIS: Intelligent National Emergency Management Information System and its possible use in Floods”  
Ariane Alvarez Seco, Spanish Civil Protection Directorate, Spain
- 17:00 | End of the first workshop day
- 19:00 | Business Dinner

## Wednesday, October 9

### *Solutions: Learning from crises – how can we make best practices?*

- 09:00 | Introduction to the second workshop day
- 09:15 | Key note: A model for learning in emergency response work  
Morten Sommer, Stord/Haugesund University College, Norway – “A model for learning in emergency response work”  
Questions & Answers
- 10:15 | Group discussions 3: Sharing best practises to improve the learning process in your organization
- 11:00 | Summary by Group leaders (Tonje, Maren and Stewart)
- 11:15 | Coffee break 1
- 11:30 | Key note: Learning within a crisis management organisation  
Markus Glanzer, Rescue Service, Austrian Red Cross – “Disaster management in Austria,  
TEAM Austria as a good practice example, problems and lessons learned from major floods in 2002 and 2013”
- 12:30 | Lunch
- 13:30 | Solutions to crisis management of floods disasters  
Tonje Grunnan, FFI
- 14:00 | Coffee break 2
- 14:15 | Group discussions 4: Find solutions to problem areas
- 15:15 | Wrap up group discussions by group leaders
- 15:30 | To summarize: What's next - opinions from CoP on ELITE and closing statement  
José M. Sarriegi, TECNUN
- 16:00 | End of the workshop